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Date Presented: July 22, 2003



## Topics For Discussion



- Project Update
- FY03 Accomplishments
- Version Standardization Status
- Customer Service
- 4th Quarter Initiatives



## Project Update



- Navy-wide Deployments complete
- Additional deployments to 3 Supship sites
- New Claimancy 52, Chief Naval Installations
- Transition of Production Operations complete



## FY03 Accomplishments (SLDCADA)



- **Completed transition of Production Operations**
- Completed Navy- wide deployments in March 2003
- Assisted activities with fiscal year end close out
  - Financial POC's needed
- Provided 24/7 general support
- Provided decentralization support (August TIP)
- **Provided reorganization support**
- Continued standardization efforts to Version 21.5
- Conducted CSR/Timekeeper training workshops
- Completed Sybase to Oracle conversion at NAVSEA HQ
- **Provided DIFMS conversion support for Port Hueneme**





#### **Development**

- SLDCADA External Interface (SLDEI) Version 1.2
- SLDCADA Versions 21.5-01 through -04 (Nov 02)





#### **Documentation**

 SLDCADA Marine Corps Essex Replacement Program (MCERP) Software Requirements Specification (SRS)

#### **SLDEI Version 1.2**

- Software User Manual
- Software Version Description





#### **Documentation**

#### Version 21.5

- Database Design Description
- Software Center Operator Manual
- Software Input/Output Manual
- Software Installation Plan (Discoverer)
- Software Installation Plan (Oracle Client)
- Software Installation Plan (System)
- Software Test Description
- Software Test Plan
- Software Test Report
- Software User Manual (Discoverer)





#### **Documentation**

#### **Version 21.5**

- Software User Manual (PB)
- Software User Manual (Web)
- Software Version Description (Developer)
- Software Version Description (User)
- Software Installation Plan (System)
- Software Version Description (Developer)
- Software Version Description (User)
- Software Configuration Management Plan
- Software Design Description (Web)
- Software Requirements Specification (Web)
- Computer Based Training Application





#### **SLDCADA Deployment Status**

Location	SLDCADA Accounts	Non- SLDCADA Accounts	Civilians	Status
CONUS	137,542	17	137,559	100%
Shipyards, Depots, TRF,SRF, & SIMA's	23	40,276	40,299	0%
Marine Corp Depots	0	1,524	1,524	0%
OCONUS	1,925	6,258	8,183	24%
All Sites	139,490	48,075	187,565	74%



# Version Standardization Status



# Sybase Activities Requiring Upgrade to SLDCADA Version 21.5

	<u>Activity</u>	<u>Status</u>
•	<b>NSWC Pt Hueneme</b>	25%
		<b>75</b> %
•	NSWC Dahlgren/Panama	<b>75</b> %
	City	50%
•	NSWC	0%
	Carderock/Philadelphia	25%
•	Crane	<b>50</b> %

Keyport

Naval Sea Logistics Center



#### Version Standardization Status (SLDCADA)



#### Oracle Activities Requiring Upgrade to Version 21.5

- BUPERS
- Navsea HQ
- NAVFAC HQ
- NAVFAC PWC, Jacksonville
- NAVFAC PWS, Pensacola
- **Naval Systems Management Activity**
- Reserves



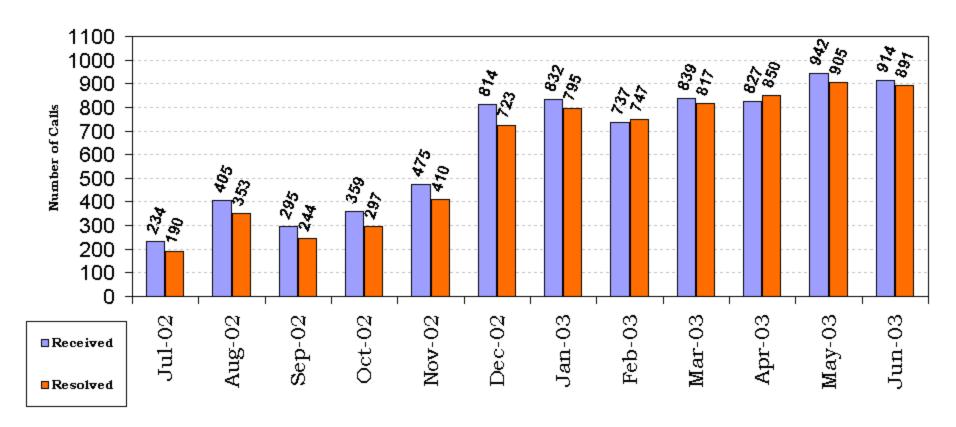


Fiscal Year	<b>SLDCADA Accounts</b>	Databases
FY00	64,070	25
FY01	94,610	97
FY02	132,990	117
FY03	139,490	130





#### **SLDCADA Service Calls**



\*Average Time for Service Call Resolution: 38 Minutes





#### **Customer Support Center Contact Information**

Toll Free Phone Number

866-817-

4332

DSN

953-

8058

Commercial Phone Number

757-847-

8058

Fax

757-887-

Service is available 24 hours a day, 7 days a week

E-mail





# Information Required to Expedite Service

#### <u>Item</u>

- System Name
- Instance ID
- UIC
- Geographic location
- Name
- Phone Number
- Version of SLDCADA
- Description of Request/Problem
- State Priority

#### **Example**

- → **SLDCADA**
- → SLDN1234 See Help/About\*
- **→ UIC number**
- → Station, City, State
- → First and Last Name
- → DSN and Commercial
- → 21.5-03 See Help/About\*
- → Provide as much information as possible.
- → Priority 1, 2 or 3

<sup>\*</sup>If you cannot access SLDCADA, please inform the Customer Service Representative





#### **Priority Definitions**

#### **Priority Number**

- 1
- 2
- 3

#### Response Time

- → 2 hour response
- → 48 hour response
- → 72 hour response





#### Investigate and Resolve DCPS Debt Situation

- SLDCADA access to DCPS
- Focus on Time and Attendance related debt
- Initial investigation reveals
  - leave conversions errors
  - holiday processing errors





#### **Holiday Processing**

- SLDCADA generates holiday leave
- Ensure correct work schedule
- Problems found
  - Part-time employees entered holiday hours on a non scheduled day
  - LWP, Military leave, or furlough not coded accurately in DCPS
  - Employees entering RG instead of LH
  - Entry of 2 holidays during pay period





#### New DCPS Codes for TeleWork (Effective 7 Sept 03)

- Environmental/Hazard/Other field will be used in conjunction with RG
- New codes
  - TW (Telework regular)
  - TS (Telework Ad Hoc/Situational)
  - TM (Telework Medical)
- \* Note: Situational Telework can also be referred to as irregular.



#### 4th Quarter Initiatives



- Assist Establishment of CNI (Major Claimant 52)
- Complete DON Standardization to Ver 21.5
- Reschedule Sybase Conversions
- Schedule FY04 User Conferences
- Deploy SLDCADA to Supship Repair
   Activities
- Continue Fiscal Year End Activities
- Implement TeleWork new type hour codes